Various IT Positions

We invite you to become part of our IT Tech Team

The State Information Technology Agency (SITA) is committed to leveraging Information Technology (IT) as a strategic resource for government, managing the IT procurement and delivery process to ensure that the South African government gets value for money, increased productivity; qualitative solutions, services and products; and uses best practice IT approaches in its modernisation and the delivery of services to all citizens. SITA currently offers end-to-end solutions across a complete spectrum of IT services to multiple national, provincial and local government departments.

We have the following vacancies within the Application Development & Maintenance Division, IFASS departments available on a 24-month fixed term contract

JOB TITLE	**:**	**Business Analyst: Ref VAC00720/25**
JOB LEVEL	**:**	**C5**
SALARY	**:**	**R 478 420 – R 717 630**

Purpose of job

To help the business implement technology solutions in a cost-effective way by determining the requirements of a project or program, and communicating them clearly to stakeholders, facilitators and partners. (Review, assessment, and development of business processes

Key Responsibility Area

- Consults with clients (Govt Departments) management and personnel to identify, define and document business needs and objectives, current operational procedures, problems, input and output requirements, and levels of systems access. to improve the interoperability of government systems and quality of services and deliverables
- Identifies opportunities for improving business processes through information systems and/or non-system driver changes; assists in the preparation of proposals to develop new systems and/or operational changes.
- Deliver services according to project plans and architectural and governance mechanisms to ensure overall compliance and improved service delivery
- Create business requirements analysis and design packages for integrated software components, taking into consideration SITA's software development stack and doing this in accordance with ICT standards and the enterprise architecture for Government
- Model Target Business Solution Specification in accordance with ICT standards and the enterprise architecture for Government
- Develop Target Business Solution Specification in accordance with ICT standards and the enterprise architecture for Government
- Manage client's expectations. to ensure that IT solutions meet client needs and Model Business Solution specifications in accordance with ICT standards
- Execution of functional testing of software in accordance with SITA Test Executes test cases using SITA approved Testing Tools
- Participate in packaging and releasing of integrated IT software components in accordance with ICT standards and the enterprise architecture for Government.

Qualifications and Experience

Minimum: 3-year Diploma / Degree in Computer Science, Information Systems or related IT field / NQF level 6.

Experience: 3-5 years' experience in business analysis, business process management and business process engineering/reengineering. Including experience in business modelling. experience in business architecture.

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JOB TITLE : Admin: Functional Application Support X2: Ref: VAC00216/25 & VAC00842/25

JOB LEVEL   :   C2

SALARY   :   R 300 971– R 451 457

Purpose of job

The provision of second level support services relating to specific application systems according to service elements as specified in the applicable service level agreements under supervision.

Key Responsibility Area

- Troubleshoot calls logged on a call logging system on faults reported by clients, using the particular application to ensure the availability of the application.
- Do functional user acceptance/system testing under supervision against the test plan to ensure functionality of the application
- Provide advice or training to users about the application systems functionality with support and supervision to ensure optimal functionality of applications.
- Update relevant user procedure manuals/Online Help and/or equivalent documentation under supervision to ensure accurate information on the application is available to the user
- Provide Information Support to clients and supervisors

Qualifications and Experience

Required Qualification: 1 – 2-y e a r National Certificate in an Information Technology / NQF level 5 or accredited specialized courses. Candidates with Grade 12 that have 3 - 4 years Functional Application Support.

Experience: 3 - 4 years' Functional Application Support experience on the DWS System.

JOB TITLE : Specialist: Functional Application Support: Ref VAC00210/25

JOB LEVEL : C4

SALARY   : R 409 935 – R 614 903

Purpose of job

To provide Functional Application Support Services relating to specific application systems according to service elements as specified in the applicable service level agreements.

Key Responsibility Area

- To provide Business Advisory Services. To provide functional application support services. Provide implementation support. Transfer skills to team members. Provide Integrated Management information support solutions to clients and management.

Qualifications and Experience

Minimum: 3-year Bachelor's Degree or National Diploma in ICT or a related field.

Experience 3-4 years' experience/exposure in ICT services/Industry. Experience of systems maintenance and support.

To apply or the above positions clearly indicate the job title and Vac number and send your CV to: Lindi.recruitment@sita.co.za